GRADE XI
Hotel Management
Model questions

विद्यार्थीले सकेसम्म आफ्नै शब्दमा उत्तर दिनुपर्नेछ । दायाँ किनारामा दिइएको अङ्कले पूर्णाङ्क जनाउँछ ।

Candidates are required to give their answers in their own words as far as practicable. The figures in the margin indicate full marks.

Time : 2 Hrs.   Full Marks: 50

Section A

Write Very short answer to the following Questions.   **9 x 1 = 9**

1.   Define Chain Hotel.
2.   When and how Nepal did open its door for foreigners in terms of entry?
3.   Who is Domestic Tourist?
4.   Write any one function of Skipper in Hotel.
5.   Write down the full form of GRE and FIT.
6.   What is the function of the Emergency Key?
7.   Who is responsible for preparation of cold food items?
8.   What is the French term for Senior Captain?
9.   What is the standard size of Square Table for four covers?

Section B

Write Short answer to the following Questions.   **5 x 5 = 25**

10.   What the difference between Downtown hotel and Resort?
11.   Explain the Basic Components of Tourism.
12.   Explain the Telephone Handling Etiquette.
13.   Write the major responsibilities of Room Attendants.
14.   Explain the major outlets of F&B Department.

Section C

Write Long answer to the following Questions.   **2 x 8 = 16**

15.   Draw a neat diagram of large hotel organization and explain it briefly.
16.   Highlight the coordination departments of kitchen with their relationship.

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